

TigerTurf

Frequently Asked Questions (FAQs)

About TigerTurf?

TigerTurf (Australia) Pty Ltd is an Australian synthetic grass / sports surfaces company and is a subsidiary of the international TigerTurf organisation, with offices in New Zealand, Australia, UK and USA. We manufacture synthetic grass at our UK, USA and NZ facilities. TigerTurf is committed to research and development of premium grass surfaces for all sports and leisure applications. Founded in 1992 TigerTurf Australia has over 50 employees with representative offices in VIC (H.O.), NSW, QLD, and WA. TigerTurf are part of the Dutch Royal Tencate Group, established over 300 years ago, with revenue of \$984 million Euro in 2010.

What is TigerTurf grass made from?

TigerTurf's synthetic grass is made from polypropylene, polyethylene and nylon yarn. These materials are durable, resistant to staining, are U.V. stabilised for Australian conditions and are the most suitable materials for synthetic grass use. TigerTurf yarns are sourced from the world leading European yarn producers. The grass is tufted into a polypropylene mat which is rubber backed.

How do I install TigerTurf grass?

Installation of a perfect grassed area is dependent on the workmanship during all stages of the process. DIY installation is made possible by following the TigerTurf Installation Guide. The grass must be laid on a suitably prepared crushed rock base with correct infill or can be directly glued to a concrete surface.

How long will it last?

The TigerTurf landscape range includes product to suit heavy commercial use right down to light use beautification areas with pro-rata product warranties up to 7 years duration.

Why is infill important?

Once the grass had been installed, it should then be infilled with the correct specification and quantity of sand and/or rubber. The infill is important because it provides

weight to secure the carpet and helps provide support to the grass fibres thereby improving performance in wear and visual appearance of the lawn. Surfaces that have long pile (+25mm) that claim to require no infill have proven to have a limited life cycle.

What about life's little accidents?

Synthetic grass is very resistant to staining. Spills can be cleaned easily. Damage to the grass can be repaired, in a similar method to repairing carpet.

What about dogs?

TigerTurf is pet friendly. Our synthetic grass has drainage; doesn't stain; and any mess can be scooped and cleaned easily.

What about poolside?

We do not recommend the use of rubber infill in poolside areas – the granules may find their way into the pool. Use 'Envy' or 'Summer Envy' with a minimum sand infill only or alternatively a short pile, dense grade product that is adhered to an existing base. Ask TigerTurf about our latest short pile range.

What happens if someone drops a cigarette on the grass?

The grass will not combust, only smolder. Any damage can be repaired by cutting out the affected area and inserting a new piece.

Does the grass get hot in the sun?

Like concrete or even sand on the beach, synthetic grass will be hotter than natural grass under the Australian sun. To overcome this, simply do as you would do at the beach - wear sandals/footwear or lie on a beach towel/rug.

Does this grass fade?

TigerTurf is U.V. stabilised to the Australian climate to minimise any fading and deterioration.



What is the cost of fully installed **TigerTurf** grass?

Site inspections are required to provide full quotations due to sub surface and site conditions. As a guideline most fully installed grass areas cost between \$70 - \$80* per square metre including GST depending on site conditions and area. Calculate your area in square metres and multiply by the \$ rate factor.

Can I purchase grass on a 'supply only' basis? What is the cost?

Yes, TigerTurf grasses can be purchased on a supply only basis. RRP for Landscape grass is \$32 - \$44** per square metre. Our warranty is for the product only and does not cover any faults due to incorrect installation or workmanship.

Where can I purchase **TigerTurf** or request a quotation visit?

For residential applications we have a range of trained dealers around Australia - TigerTurf Landscape Partners - who are able to quote for supply only or fully installed grass. We are pleased to direct your enquiry to the most suitable local dealer.

Where can I see **TigerTurf** installed?

Please use our website enquiry www.tigerturf.com.au or phone **1800 802 570** for site locations.

What grasses are in the **TigerTurf** Landscape range?

- **Lush** - 50mm pile, two tone with a natural appearance.
- **Meadow** - This is our best all round grass, 40mm pile, requires less infill.
- **Envy** - 44mm two tone featuring a nylon thatch that only requires a sand infill for a more natural appearance and comfort under foot.
- **Envious** - 35mm version of Envy when cost is a deciding factor.
- **Summer Envy** - This is alongside Envy, 44mm but has a texturised green and light brown thatch for a 'real' Australian grass look.
- **MidSummer** - 35mm version of Summer Envy when cost is a deciding factor.

Other grasses are available for specific applications including sports and leisure surfaces. **Ask TigerTurf about our latest range.**



*This is a guideline price only and subject to site specifics and location.

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